Troubleshooting for the Feedback Register

Error	Resolution
Unable to login	Ensure username does not have any symbols such as @. If username has a symbol, change username on SSA website. Check for spelling errors. Check for spaces in the username.
	Clear browser cache. Instructions to clear the cache.
Able to login but nothing appears after that.	Check browser. Recommend using Chrome, Firefox or Safari.
Unable to comment	Comment over 2,000 characters. Reduce characters of comments and reply to thread to add more.